

This file was used to create the Billing Tutorial Video. You can experiment with this file by clicking on any item that is underlined; known as a hyperlink. To make the page view larger, click on the VIEW menu > Zoom > Actual Size option.
Click the logo to advance to Page 1 of your Utility Bill sample.



UTILITY BILL



Questions? Call [Customer Service](#)
 M-F 8:00 am to 5:00pm (844) 739-4959
 Office hours: M-F 9:00 am to 4:00 pm

Customer Name: Tommy Test
Account Number: 0000022099-000030128
Customer Number: 0000022099
Location ID: 000030128
Bill Date: 07/28/2016
Due Date: 08/12/2016

Important bill messages highlighting announcements or notices about your service will appear here.

Account Summary

Previous Balance:	\$98.49
Payments Received:	\$98.49
Balance Forward:	\$0.00
Adjustments:	\$0.00
Current Charges-Past Due After 07/28/2016	\$68.37
TOTAL AMOUNT DUE:	\$68.37

**A meter exchange has occurred on this account*

Customer Name: Tommy Test
Service Address: 123 Somewhere Ln
Service Period: 06/21/2016-07/21/2016

Meter Read Type	Meter Number	Previous Meter Read	Current Meter Read	Water Consumed in Gallons
AMR Read	16296380	06/21/2016	1082879	0
*Manual Read	53685042	06/29/2016	0	5,850

Water Consumption Charges

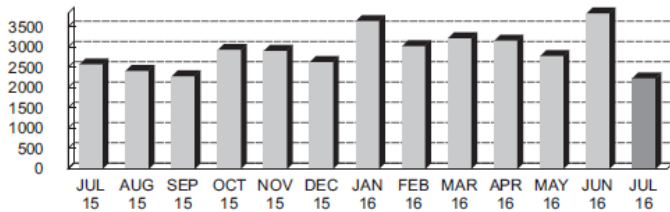
Description Tier	Cost Per 1000 Gallons	Use in Tier Gallons	Current Charges
Water Consumption-Tier 1	\$1.84	5,000	\$9.20
Water Consumption-Tier 2	\$3.08	850	\$2.62
Totals		5,850	\$11.82

Current Charges and Adjustments

Water Consumption	\$11.82
Water Base Fee	\$4.22
Wastewater Base Fee	\$41.17
Rubbish Service	\$11.16
Total Current Charges and Adjustments	\$68.37

Compare Your Water Usage

CONSUMPTION IN GALLONS



City of Zephyrhills
 21410 N. 19th Avenue, Suite 201
 Phoenix, AZ 85027

00015729000000169970000217875



85021-CDHS48155-CN.CNF-000001
 Customer Name
 Service Address
 City, State Zip

Please return this portion with your payment.
 Please make checks payable to City of Zephyrhills.
 Please include customer account number on check.



Account Number: 0000022099-000030128
 Due Date: 08/12/2016
 Amount Due: \$68.37
 Enter Amount Paid: \$

A Late Fee will be applied if payment is received after the due date.

Pay online at Zephyrhills.gwfathom.com

SEND REMITTANCE TO:

CITY OF ZEPHYRHILLS
 PO BOX 52747
 PHOENIX AZ 85072



PAYMENT INFORMATION

IMPORTANT INFORMATION FOR CUSTOMERS PAYING BY CHECK

When you pay your bill by check, you authorize us to electronically process your check. If your check is processed electronically, your checking account may be debited the same day we receive the check and it will not be returned with your checking account statement. If someone other than you or a bill paying service pays your bill, you must notify them of this policy. Electronic check conversion is simply a process where your paper check is converted to an electronic payment from your account. Your check is copied and stored and the original check is destroyed. In most cases, your payment will show as an ACH or electronic debit. For more information regarding this process, visit the Federal Reserve internet site at <http://www.federalreserve.gov> or <http://electronicpayments.org>.

ADDITIONAL PAYMENT METHODS

METHOD OF PAYMENT	HOW	WHERE	HOURS OF OPERATION
Online	Check, Visa, MasterCard, American Express, Discover, ACH Bank	https://zephyrhills.gwfathom.com	24 hours, 7 days a week
By Mail	Check, Money Order, ACH Bank	PO Box 52747 Phoenix, AZ 85072	24 hours, 7 days a week
In Person	Cash, Check, Money Order, Visa, MasterCard, American Express, Discover	5335 8th Street Zephyrhills, FL 33542	M-F, 9:00am to 4:00pm *drop box 24 hours, 7 days a week
By Phone	Check, Visa, MasterCard, American Express, Discover, ACH Bank	844-739-4959	8am-5pm LIVE Representative 24 hours, 7 days a week Automated System

It's never been easier to manage your utility services account while becoming smarter about your water use. With the City of Zephyrhills customer service portal, you can view and pay your bills online. The website also offers a wealth of information on:

- Your household water use
- How your water consumption compares with usage in your neighborhood
- Ways to save both water and money

Getting an account is free and easy. Just use your customer-account number, choose a login name, and start managing your account and water usage online.

Sign up today and take advantage of time, money and water savings. Visit <https://zephyrhills.gwfathom.com>.

To learn more about the City of Zephyrhills, please visit www.ci.zephyrhills.fl.us/.